

The Impact and Role of Pharmacists in the Management of Specialty Therapies

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Faculty and Staff Disclosures

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Ellen R. Dixon, PharmD, CSP, CHN



Educational Objectives

After completion of this activity, participants will be able to:

- Discuss the various touchpoints within the specialty pharmacy process for patients receiving specialty medications
- Review the communication process between specialty pharmacists and the primary care team

How have different specialty pharmacy models (eg, retail, mail order, hybrid) impacted patient outcomes and access to specialty medications?

What touchpoints can be implemented to streamline the patient onboarding process and minimize delays in medication access?

How can pharmacies effectively communicate with patients and their caregivers about complex insurance and financial assistance programs?

What are the most effective disease management processes for common specialty conditions (eg, multiple sclerosis, rheumatoid arthritis, hepatitis C)?

Can you discuss evidence-based strategies for disease management and monitoring?

What specific interventions—such as reducing hospitalizations and adverse events—can specialty pharmacists implement to improve clinical outcomes?

What are the most effective methods for educating patients about their medications, including proper administration, adverse effects, and adherence strategies?

What are the best practices for handling and storing specialty medications, especially those with specific temperature requirements or other special handling needs?



Question and Answer Session



Thank you!